

Quality Payment
PROGRAM

Merit-based Incentive Payment System (MIPS)

2024 Targeted Review Guide



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Purpose: The purpose of this guide is to describe what a targeted review is, provide step-by-step instructions on how to complete the request form, and explain what to do after submitting your request.




How to Use This Guide

How to Use This Guide

Please Note: This guide was prepared for informational purposes only and isn't intended to grant rights or impose obligations. The information provided is only intended to be a general summary. It isn't intended to take the place of the written law, including the regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

Table of Contents

The Table of Contents is interactive. Click on a Chapter in the Table of Contents to read that section.  You can also click on the icon on the bottom left to go back to the Table of Contents.

Hyperlinks

Hyperlinks to the [Quality Payment Program website](#) are included throughout the guide to direct the reader to more information and resources.



Introduction

What Is a Targeted Review?

On September 9, 2025, the Centers for Medicare & Medicaid Services (CMS) released Merit-based Incentive Payment System (MIPS) performance feedback and final scores for the 2024 performance year, and the associated MIPS payment adjustment information for the 2026 payment year.

Targeted review is the process through which Quality Payment Program (QPP) participants can request that CMS review the calculation of their 2026 MIPS payment adjustment. As finalized in the [CY 2024 Medicare Physician Fee Schedule Final Rule](#), the 2024 targeted review period opened when final scores were released and will close 30 days after the release of 2026 MIPS payment adjustments.

You should request a targeted review as soon as possible if you identify an error(s) with your MIPS final performance feedback and associated MIPS payment adjustment. This will help ensure that the correct payment adjustment is applied to your claims from the start of the 2026 payment year.

Did you know?

The targeted review timeline changed for the 2024 performance year (2026 payment year).



Where Is the Targeted Review Application Located?

You can access the targeted review application by signing into the [QPP Website](#). You need a **Healthcare Quality Information System (HCQIS) Access Roles and Profile (HARP) account** to sign in and access the targeted review application.

Review the [QPP Access User Guide \(ZIP, 4MB\)](#) for instructions on how to create a HARP account.
For additional information on HARP, check out the [HARP FAQs](#).

Who Can Request a Targeted Review?

Targeted reviews may be requested by or on behalf of:

- An individual clinician.
- A group.
- A virtual group.
- A subgroup.
- An Alternative Payment Model (APM) Entity (including a Shared Savings Program Accountable Care Organization [ACO]).

Third party intermediaries and designated support staff can submit a targeted review on behalf of program participants.

Targeted reviews may be requested for traditional MIPS, MIPS Value Pathway (MVP), or APM Performance Pathway (APP) reporting.



What Can I Request a Targeted Review for?

As described in section 1848(q)(13)(A) of the Social Security Act, targeted review is limited to the calculation of the MIPS payment adjustment factor(s). You may request a targeted review if you find an error with your **2026 MIPS payment adjustment factor(s)** and associated **2024 MIPS performance feedback**.

While this isn't a comprehensive list, the following are examples of circumstances for which you may wish to request a targeted review.

- Your performance data was submitted under the incorrect Taxpayer Identification Number (TIN) or National Provider Identifier (NPI).
- You qualified for performance category reweighting because of a special status designation, Promoting Interoperability Hardship Exception, or Extreme and Uncontrollable Circumstances Exception that was incorrectly applied.

What Can't I Request a Targeted Review for?

There are statutory limitations on administrative and judicial review as described in section 1848(q)(13)(B) of the Social Security Act. As such, there will be no targeted review of the following:

- The methodology used to establish the amount of the MIPS payment adjustment factor, the amount of the additional MIPS payment adjustment factor, and the determination of such amounts.
- The establishment of the performance standards and the performance period.
- The identification of measures and activities specified for a MIPS performance category and information made public or posted on [Medicare Care Compare](#).
- The developed methodology used to calculate performance scores and the calculation of such scores, including the weighting of measures and activities under such methodology.

A targeted review request for any of these reasons will be denied.

See the following page for examples of **valid and invalid targeted review requests**.



Examples of Valid and Invalid Targeted Review Requests

Valid Reasons to Request a Targeted Review

| | |
|--|--|
| Denominator Reduction | "I submitted all of the quality measures available to me, but my denominator wasn't reduced." |
| Incorrect TIN/NPI | "My data was submitted under the wrong TIN or NPI." |
| Special Status Designation | "I have a special status that isn't reflected in my performance category score." |
| Incorrectly Scored with an Approved Hardship Exception | "I was scored in the Promoting Interoperability performance category but was approved for reweighting through a MIPS Promoting Interoperability Hardship Exception application." |
| QP Designation | "I was identified as a Qualifying APM Participant (QP), but I'm not a participant in an Advanced APM." |

Invalid Reasons to Request a Targeted Review

| | |
|---|---|
| Final Score and Payment Adjustment Location | "I want to know where I can find my final score and payment adjustment." |
| Low Payment Adjustment | "I want to know why my payment adjustment is so low." |
| Historical Benchmark | "I disagree with the historical benchmark used to determine my measure's score." |
| Misunderstanding of Scoring Policy | "I am confused about the scoring policy used to calculate my measure scores and final score." |
| Score Change | "My scores have changed since the submission period." |
| APM Incentive Payment Calculation | "My APM Incentive Payment was calculated incorrectly." |

Have you experienced an issue with your data? Issues related to inaccurate, unusable, or otherwise compromised data don't fall under the scope of a targeted review and will be denied. If you're requesting performance category reweighting because of inaccurate, unusable, or otherwise compromised performance data, contact the [QPP Service Center](#).



Before You Begin

Overview

To prepare for the targeted review process, you should:

❑ Identify who will request the targeted review

- The targeted review application will be accessible by the person who submits the request (“submitter”) and those whom the submitter adds as “additional staff members”.

❑ Obtain or access your HARP account

- You must have a HARP account to complete and submit a targeted review application.
 - **New Users:** [Register for QPP](#) to obtain your HARP credentials.
 - **Returning Users:** Confirm that you can [sign in to QPP](#) with your HARP credentials.
 - If you’re a Shared Savings Program ACO’s QPP Security Official or QPP Staff User contact in the [ACO Management System \(ACO-MS\)](#), then you can sign in to the QPP website using your ACO-MS username and password.

Documentation **may vary** based on the circumstances of the targeted review request.

❑ Gather identifying information and supporting documentation

- Collect the clinician, group, virtual group, subgroup, or APM participants’ identifying information.
 - **Clinician** – NPI and associated practice’s legal practicing name.
 - **Group** – The practice’s TIN and APM Entity identifier (ID).
 - Legal practicing name.
 - **APM Entity** – Subgroup – Subgroup ID.
 - **Approved virtual group** – Virtual Group ID.
- Identify the MIPS reporting option (traditional MIPS, MVP, or APP) and MVP name, if applicable.

You don’t need a specific role (for example, security official) for your organization to submit a targeted review application.



Overview (Continued)

❑ Gather identifying information and supporting documentation (Continued)

- Collect any documentation that supports your targeted review request. **If possible, attach supporting documentation with your initial request.** Supporting documentation may include, but isn't limited to:
 - Extracts from the MIPS eligible clinician's Electronic Health Record (EHR).
 - Copies of performance data provided to a third party intermediary by the clinician or group.
 - Copies of performance data submitted to CMS.
 - QPP Service Center case numbers.
 - Signed contracts or agreements between a clinician/group and a third party intermediary.
 - Proof of your APM participation.
 - Proof of your MVP registration/participation.
 - Proof of your partial QP election.



How to Request a Targeted Review

Overview

This section of the guide provides step-by-step instructions on how to complete the targeted review application located within your **QPP account** on the [QPP website](#).

Please note that if you are a Shared Savings Program ACO's QPP Security Official or QPP Staff User contact in the [ACO Management System \(ACO-MS\)](#), then you can sign in to the [QPP website](#) using your ACO-MS username and password. For guidance on how to add the QPP Security Official and QPP Staff User contacts to an ACO in ACO-MS, please refer to the [ACO-MS User Access and ACO Contents Tip Sheet](#).



Step 1: Sign in to your QPP account using your HARP credentials on the [QPP website](#).

- Don't have a HARP account? [Register for QPP](#) to obtain your HARP credentials.
- Forgot your user ID or password? [Recover your HARP credentials](#).
- Looking for more information about HARP? See the [HARP FAQs](#).

DISCLAIMER

All screenshots include fictitious patients and organizations. Screenshots were captured from a test environment, so there may be slight variations between the screenshots included in this guide (including dates) and the user interface in the production system.

Quality Payment
PROGRAM

MIPS
Merit-based Incentive
Payment System

APMs
Alternative Payment
Models

About
The Quality
Payment Program

Sign In
Manage Account
and Register

Home >

QPP Account

SIGN IN REGISTER

Sign in to QPP

USER ID
User ID

PASSWORD
Password

Show password

Forgot your user id or password? [Recover ID or reset password](#)

STATEMENT OF TRUTH

In order to sign in, you must agree to this: I certify to the best of my knowledge that all of the information that will be submitted will be true, accurate, and complete. If I become aware that any submitted information is not true, accurate, and complete, I will correct such information promptly. I understand that the knowing omission, misrepresentation, or falsification of any submitted information may be punished by criminal, civil, or administrative penalties, including fines, civil damages, and/or imprisonment.

☐ Yes, I agree.

Sign in > Don't have an account? [Register](#)

Sign in to
QPP website

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review



Step 2: Select Targeted Review

Select **Targeted Review** from the left-hand navigation pane.

Targeted Review

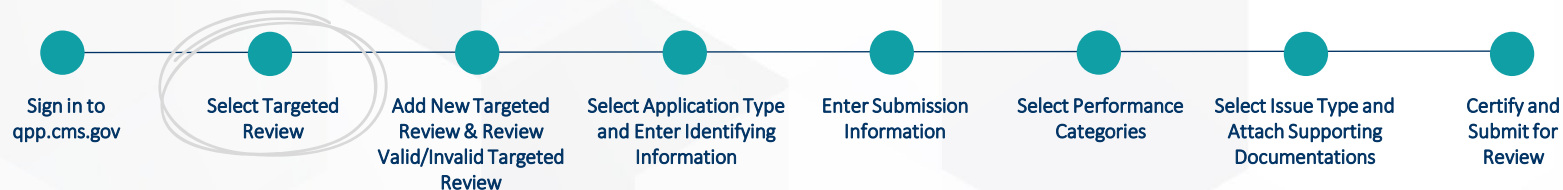
Performance Year (PY) 2024

Jul 8, 2025
2024 Targeted Review Submission Period Opens

Sep 8, 2025
2024 Targeted Review Submission Period Closes

Current Activity Period: 2024 QPP Targeted Review window is open
The window for Targeted Review is now open. Please submit your request for review by **September 8, 2025 8PM EST**. There are **88 days** left.

Select
Targeted
Review



Step 3a: Add New Targeted Review

On the Targeted Review Progress Summary page, select **+ Add New Targeted Review** to create a new targeted review application.

The screenshot displays the 'Targeted Review' dashboard for Performance Year (PY) 2024. On the left is a dark sidebar with navigation links: Account Home, Registration, Eligibility & Reporting, Performance Feedback, APM Incentive Payments, Doctors & Clinicians Preview, Exceptions Application, Targeted Review (highlighted), and Reports. The main content area has a blue header with 'Targeted Review' and 'Performance Year (PY) 2024'. Below this is a timeline showing 'Jul 8, 2025' (2024 Targeted Review Submission Period Opens) and 'Sep 8, 2025' (2024 Targeted Review Submission Period Closes). A yellow banner states: 'Current Activity Period: 2024 QPP Targeted Review window is open. The window for Targeted Review is now open. Please submit your request for review by September 8, 2025 8PM EST. There are 88 days left.' Below the banner, it says 'YOUR TARGETED REVIEWS (62)' with a 'Hide Withdrawn (9)' checkbox. There's a 'PERFORMANCE YEAR' dropdown set to '2024' and a 'More Filters' dropdown. A prominent blue button labeled '+ ADD NEW TARGETED REVIEW' is on the right. A red arrow points from a text box to this button.

Select **+ Add New Targeted Review** to create a new request



Step 3b: Valid and Invalid Targeted Review Examples

Review the list of valid and invalid targeted review examples, then select **continue**.

Close (or esc) X

Validate Reason for Targeted Review

Review the examples below to confirm your request for a Targeted Review is valid:

VALID REASONS

- ✓ I submitted all of the quality measures available to me but my denominator wasn't reduced.
- ✓ My data was submitted under the wrong TIN or NPI.
- ✓ I have a special status that isn't reflected in my performance category scoring.
- ✓ I was scored in "X" performance category but was approved for reweighting through an exception application (Extreme and Uncontrollable Circumstances Application/ Promoting Interoperability Hardship Application).
- ✓ I was identified as a GP but I'm not a participant in an Advanced APM.
- ✓ I'm a participant in a MIPS APM but I didn't receive a final score associated with my APM Entity.

INVALID REASONS

- ✗ I want to know where I can find my final score and payment adjustment.
- ✗ I want to know why my payment adjustment is so low.
- ✗ I disagree with the historical benchmark used for determining my measure's score.
- ✗ I am confused about the scoring policy.
- ✗ My scores have changed since the submission period.
- ✗ My APM Incentive Payment was calculated incorrectly.

Targeted review requests will be reviewed, and approved or denied, on a case-by-case basis.

If you have questions such as these, or other general questions about scoring policies or your performance feedback, please contact the QPP Service Center: Monday - Friday 8 am - 8 pm ET by phone at 1-866-268-6292 or by email at QPP@cms.hhs.gov. Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.

Back (or esc) CONTINUE >

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review



Step 4a: Select Application Type

Select the application type that aligns with how your data was submitted* to MIPS for the 2024 performance year. Then select **Save & Continue**.

See the following page for more information on each application type and the required identifying information.

Close (or esc) X

Add New Targeted Review

Application Type *

☐ Individual ☐ Virtual Group

☐ Group ☐ Subgroup

☐ APM Entity

CANCEL SAVE SAVE & CONTINUE >

Select **Save** if you want to save your progress and complete your application later.



*There are circumstances under which you'll request your targeted review at a different level than how your data was submitted. These circumstances include, but aren't limited to, requesting a targeted review of an eligible clinician's MIPS eligibility or eligibility to be scored under the APM Performance Pathway (APP).

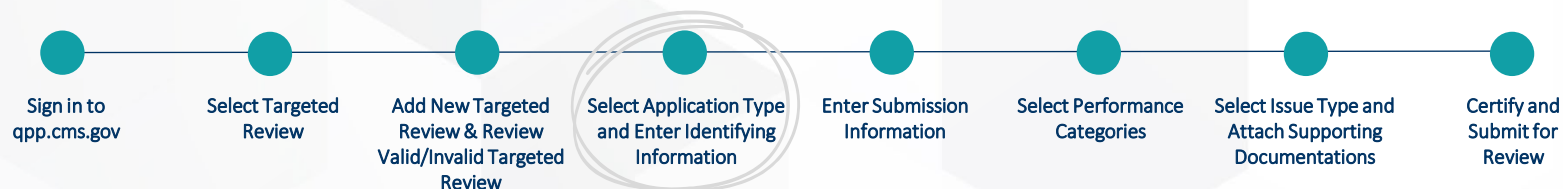


Step 4b: Provide Identifying Information

Enter the required **identifying information** based on which application type you choose. Each application type requires a different type of identifying information (for example, individual – NPI; group – TIN).

Note: You have the option to create a name (personal reference only) for your request by clicking the pencil icon next to your request on the **Targeted Review Progress Summary** page.

| Application Type | Select if you're... | You will be asked to provide the following identifying information... |
|------------------|--|---|
| Individual | <ul style="list-style-type: none"> Requesting a targeted review of the final score received from individual participation (data submitted for a unique TIN/NPI combination). Requesting a targeted review of a clinician's MIPS eligibility. | National Provider Identifier (NPI) |
| Group | <ul style="list-style-type: none"> Requesting a targeted review of the final score received from group participation (aggregated data submitted for a single TIN on behalf of all eligible clinicians in the practice). | Taxpayer Identification Number (TIN) |
| Virtual Group | <ul style="list-style-type: none"> Requesting a targeted review of the final score received from virtual group participation (aggregated data under a virtual group ID on behalf of all TINs within the virtual group). | Virtual Group (ID) |



Step 4b: Provide Identifying Information (Continued)

| Application Type | Select if you're... | You will be asked to provide the following identifying information... |
|------------------|---|---|
| APM Entity | <ul style="list-style-type: none">Requesting a targeted review of the final score received from APM Entity participation (aggregated data submitted on behalf of all eligible clinicians in the entity) – this includes the “PI Rollup Score”. | APM Entity ID |
| Subgroup | <ul style="list-style-type: none">Requesting a targeted review of the final score received from subgroup participation (aggregated data submitted under a unique subgroup ID on behalf of all eligible clinicians in the subgroup). | Subgroup ID |



Step 5a: Submission Information – Individual, Group, Subgroup, Virtual Group, APM Entity Details

Verify the **pre-populated information** (for example, clinician's name, clinician type, group's name, etc.).

Note: The pre-populated information is pulled from the [QPP Participation Status Tool](#) using the identifying information (NPI, TIN, Virtual Group ID, APM ID, Subgroup ID) you entered during step 4.

The following screenshots demonstrate the targeted review application workflow for an individual.

2024 TARGETED REVIEW ID:...

Individual

[VIEW/ADD COMMENTS](#) | [ACTIVITY LOG](#) | ✓ All changes saved | [SAVE & CLOSE](#)

Submission Information

Individual Details

| | | |
|-----------------------------------|------------------|----------------|
| Clinician NPI | Clinician's Name | Clinician Type |
| 1112223334 Change | NPI not found | NPI not found |

Group Practice Name * [?](#)

Select

Safely save your progress and return later to complete your request.

Select the applicable **group practice name** from the drop-down menu.

If the practice isn't listed, select **Not Listed** and enter the practice's TIN.



Step 5a: Submission Information – Individual, Group, Subgroup, Virtual Group, APM Entity Details (Continued)

Select the **MIPS reporting option** that applies to the targeted review request and provide any associated service center case/ticket numbers (if applicable).

Select the **reporting option** for this targeted review:

- [Traditional MIPS](#) (original reporting option, where you select quality measures and improvement activities), or,
- [MVP](#) (new reporting option with a subset of measures and activities that are related to a given specialty or medical condition), or,
- The [APP](#) (reporting option with specified quality measures, only available to MIPS APM participants).

Reporting Option? * ?

- ☐ Traditional MIPS
- ☐ APM Performance Pathway (APP)
- ☐ MIPS Value Pathway (MVP)

Service Desk Ticket Number (if applicable) ?

e.g. CS0606124 (Optional)

Enter the QPP Service Center ticket number related to your targeted review, if applicable.

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review



Step 5b: Submission Information – Submitter Details

Enter your preferred **contact information** and **identify your relationship** with the party for whom you are requesting a targeted review.

Enter your **phone number** with or without dashes.

Note: You must enter a valid area code.

Enter the **email address** associated with your HARP account.

Note: If your email address has changed, please update your profile information within your HARP account.

2024 TARGETED REVIEW ID:...

[VIEW/ADD COMMENTS](#) | [ACTIVITY LOG](#) | ✓ All changes saved | [SAVE & CLOSE](#)

Individual

Submitter Details

Contact Phone Number * ?

Phone Number (866) 288-2892 Ext. (Optional)

Contact Email Address * ?

Email zoo@cms.org

Submitter/Third Party Intermediary Relationship * ?

Please specify ▼

⚠ This field is required

Select the **relationship option** that best represents your relationship to the party requesting a targeted review.

Note: If you select **Other**, you'll be prompted to describe your relationship.

If you select **Registry / Qualified Clinical Data Registry (QCDR)**, we'll pull information from the party's API token.



Step 5c: Submission Information – Additional Access

You can provide the email address(es) of additional staff or representatives who should receive notifications about the status of the request.

- If you enter an email address **that's associated with an individual's HARP account**, that person will be able to access the targeted review application and will receive notifications about the status of the request when they sign in with their HARP credentials on the [QPP website](#).
- If you're submitting an application on behalf of an individual, group or virtual group, users with access to the practice or virtual group on the [QPP website](#) will be able to access the application **only** if you add the email associated with their HARP account.

Enter **additional staff** member email addresses separated by a comma.

2024 TARGETED REVIEW ID:...

Individual

VIEW/ADD COMMENTS | ACTIVITY LOG

✓ All changes saved

SAVE & CLOSE

Additional Access

Additional Staff Access Email(s) ?

Enter email address(es)

Hit enter/comma after each entry to add multiple



Step 6: Performance Categories

Select the **performance categories** that were affected by the issue(s) you experienced.

Allows those who are connected with, and who have a role in, the organization to easily access your final scores and performance feedback.

Select any affected performance categories.

2024 TARGETED REVIEW ID: 7661

[VIEW/ADD COMMENTS](#)

[ACTIVITY LOG](#)

✓ All changes saved

[SAVE & CLOSE](#)

Individual

Select which Performance Categories were affected by your issue.

[View Current Performance Feedback Scores](#)

Performance Categories *

- ☐ Quality ?
- ☐ Improvement Activities ?
- ☐ Promoting Interoperability ?
- ☐ Cost ?
- ☐ Additional Awarded Bonus Points ?



Step 7a: Issue Type Selection

Select the applicable **issue type(s)** that best describe the issue(s) you identified with your 2026 payment adjustment factor(s) and associated 2024 final performance feedback. Then provide a **detailed explanation** of the issue(s) you identified.

2024 TARGETED REVIEW ID: 7661 [VIEW/ADD COMMENTS](#) [ACTIVITY LOG](#) ✓ All changes saved [SAVE & CLOSE](#)

Individual

Issue Selection

Select the most applicable criteria that describes the issue you, or those you are requesting on behalf of, experienced. Complete the additional fields that populate after your selection. When applicable, please attach any supporting documentation that may support your claim.

Issue Selection *

- ☐ Submission ?
- ☐ Eligibility and/or special status determination(s) ?
- ☐ Extreme and uncontrollable circumstances ?
- ☐ Measure/activity issues ?
- ☐ General/additional issues ?

Please provide the specific details outlining the circumstance(s) of this Targeted Review request. *

Enter detailed description

Select applicable **issue type(s)**. See [Slide 28](#) for examples of applicable issue type(s).

Provide a **detailed explanation** of the issue(s) you experienced.



Step 7a: Issue Type Selection (Continued)

Examples of each issue type are described in the table below. This isn't an exhaustive list.

| No. | Description |
|---|--|
| Submission | Your practice reported to MIPS as a group, and your vendor included the wrong TIN in the file they submitted to MIPS on your behalf. |
| Eligibility and/or Special Status Determination(s) | You're a hospital-based MIPS eligible clinician which qualifies you for automatic reweighting of the Promoting Interoperability performance category to 0%. When looking at your 2024 MIPS performance feedback, you see that the Promoting Interoperability performance category wasn't reweighted. |
| Extreme and Uncontrollable Circumstances | Your practice was approved for reweighting in all performance categories through a MIPS extreme and uncontrollable circumstances application. When looking at your group's 2024 MIPS performance feedback, you see that your group was scored in performance categories for which no data was submitted. |
| Measure/Activity Issues | You are a part of a small practice of speech-language pathologists that reported traditional MIPS as a group. Your group submitted quality performance data on the 3 Medicare Part B claims measures in the Speech-Language Pathology specialty measure set, and the quality performance category score denominator should have been lowered to 30 points, reflecting the 3 Part B claims measures available. When looking at your group's 2024 MIPS performance feedback, you identified that your quality performance category score denominator wasn't lowered. |
| General/Additional Issues | You are a MIPS eligible clinician who qualified for cost improvement scoring. When looking at your 2024 MIPS performance feedback, you see that you didn't receive points for improvement scoring in your cost performance category score. |



Step 7b: Attach Supporting Documentation

Attach your **supporting documentation** to your targeted review application. Then select **Submit for Review**.

Supporting information may include, but isn't limited to:

- Extracts from the MIPS eligible clinician's EHR.
- Copies of performance data provided to a third-party intermediary by the clinician or group.
- Copies of performance data submitted to CMS.
- QPP Service Center case numbers.
- Signed contracts or agreements between a clinician/group and a third party intermediary.
- Proof of your APM participation.
- Proof of your MVP registration.
- Proof of your partial QP election.

You don't need to encrypt your supporting documentation that contains personally identifiable information (PII) or personal health information (PHI) because the targeted review application is within your secure QPP account on the [QPP website](#).

Select **Submit for Review** once you have completed your request and are satisfied with it.

Please attach any available **documentation** that may support your claim. Use the Drag & Drop feature or browse your computer to locate and applicable upload files.

Don't have your supporting documentation yet? Check out your options on the following page.

If available, please attach any supporting documentation that may support your claim.

Drag & Drop

files to attach or [browse](#)

(.pdf, .jpg, .jpeg, .png, .doc, .docx, .xls, .xlsx, .msg)

WITHDRAW SUBMIT FOR REVIEW >

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review



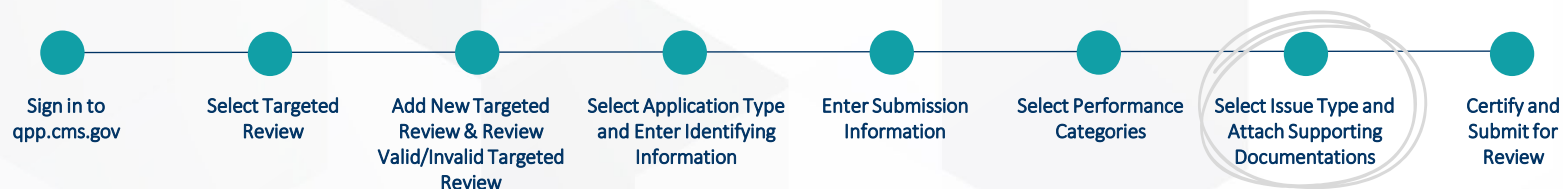
Step 7b: Attach Supporting Documentation (Continued)

We strongly recommend that you attach your supporting documentation to your targeted review application as soon as possible.

If your supporting documentation isn't available when you complete the application, you can:

- **Option 1:** Save your application progress, attach your supporting documentation, and then submit your targeted review.
- **Option 2:** Submit your application and use the [Comments](#) function to submit supporting documentation to the reviewer of your request.

Note: Beginning with the 2024 performance year, if the reviewer of your targeted review requests supporting documentation, you'll have 15 days to provide the requested documentation, or the targeted review request will be denied.



Step 8: Certify and Submit for Review

Read the disclosure. Then select **Certify & Submit**.

You can review a **summary** of your targeted review to confirm all entries are correct. If an update is needed, select **Close** and make necessary updates on the previous page.

Certify that you **read the disclosure** and then submit your request.

You can also **export** your targeted review as a PDF.

Close (or esc)

Certify and Submit for Review

Submission Summary EXPORT (PDF)

General Notice

No Quality Payment Program Targeted Review may be granted unless this application is completed.

Disclosures

Submission of this Targeted Review Application is voluntary. Failure to provide sufficient information to identify the clinician or group may result in processing delays or denial of the Targeted Review Application. A Targeted Review Application may also be delayed or denied due to insufficient information regarding the nature of the request to review the calculation of the MIPS payment adjustment factor under section 1848(q)(5)(A) of the Act and, as applicable, the calculation of the additional MIPS payment adjustment factor under section 1848(q)(5)(C) of the Act applicable to such MIPS eligible clinician or group for a year.

Certification of Clinician

I certify that the information contained in this Targeted Review Application is true, accurate, and complete to the best of my knowledge, information, and belief. If I become aware that any information contained in this application is not true, accurate, and complete, I will inform CMS promptly. I understand that:

- The Targeted Review Application for the Quality Payment Program that I requested may result in a change in the amount the clinician will be paid from Federal funds.
- By filing the Targeted Review Application, I am submitting information that will be used to assess a claim for Federal funds.
- Any person who knowingly files a statement of claim containing any false, incomplete, or misleading information, may be guilty of a criminal act punishable under Federal and state law and may be subject to civil penalties.

I hereby agree to keep all records required related to this Targeted Review Application and to furnish them upon request by the Department of Health and Human Services, or a contractor acting on its behalf.

Certification of Submitter Working on Behalf of Clinician(s)

By submitting this Targeted Review Application, I am certifying that the details entered are correct to the best of my knowledge, information, and belief. I am submitting this request as if I physically signed and submitted a hard copy of this form.

CLOSE CERTIFY & SUBMIT >

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review



Receive Confirmation Notification

Once your request is complete, you'll be brought back to the **Targeted Review Progress Summary** page. You will see a **pop-up message** confirming that you successfully submitted your review.

The screenshot displays the 'Targeted Review' section of a web application. A green pop-up message at the top right states: 'Application submitted successfully and is now Pending Review'. The main content area shows the 'Current Activity Period: 2024 QPP Targeted Review window is open' from July 8, 2025, to September 8, 2025. Below this, a section titled 'YOUR TARGETED REVIEWS (63)' includes filters for 'Hide Withdrawn (9)' and 'PERFORMANCE YEAR 2024'. A list of reviews is shown, with one example titled 'Untitled (Individual)' having a status of 'Submitted - In Review'. A red arrow points from the 'Submitted - In Review' status to a text box at the bottom. Another red arrow points from the 'WITHDRAW' button to a text box on the right.

Pop-up confirmation message.

You'll also receive a confirmation email notifying you that your application was successfully received.

Withdraw your request before it's approved/ denied.

Note: You can't reinstate a withdrawn request. You will need to submit a new request.

The request status will appear as **Draft in Progress**, **Submitted – In Review**, **Approved**, **Denied**, or **Withdrawn**.



Receive Confirmation Notification (Continued)

Example of the **email confirmation** you receive upon a successful submission.

Quality Payment
PROGRAM

Targeted Review Submitted Successfully

Targeted Review ID: 7662

NPI: 0045100005

Clinician: Five SN1TestInd-00

TIN: *****5100

Practice Name: SN1TestOrg-00

Request Date: June 16, 2025

How to Monitor a Targeted Review

View Targeted Review Details

You can monitor all your targeted review requests for the 2024 performance year on the **Targeted Review Progress Summary** page. Select **View Details** for additional information about a specific request.

Sign into the [QPP website](#) regularly to stay updated on the status of your requests and any communications you receive from the reviewer.

List of your targeted review requests.

You can rename your targeted review by clicking the **pencil icon**.

You can download a copy of your targeted review by clicking the **Download icon**.

Select **+ Add New Targeted Review** to create another request.

Select **View Details** to view information on your request and to communicate with the reviewer who is evaluating your request.

The screenshot displays the QPP Targeted Review Progress Summary page. On the left is a sidebar with navigation links: Eligibility & Reporting, Performance Feedback, APM Incentive Payments, Doctors & Clinicians Preview, Exceptions Application, Targeted Review (selected), Reports, Manage Access, and Help and Support. The main content area has a header with two submission periods: Jul 8, 2025 (2024 Targeted Review Submission Period Opens) and Sep 8, 2025 (2024 Targeted Review Submission Period Closes). Below this is a yellow banner stating 'Current Activity Period: 2024 QPP Targeted Review window is open' and 'The window for Targeted Review is now open. Please submit your request for review by September 8, 2025 8PM EST. There are 88 days left.' The main section is titled 'YOUR TARGETED REVIEWS (63)' and includes a filter for 'Hide Withdrawn (9)', a dropdown for 'PERFORMANCE YEAR' set to '2024', and a '+ ADD NEW TARGETED REVIEW' button. A list of reviews is shown, with one review titled 'Untitled (Individual)' selected. This review has a 'TARGETED REVIEW ID: 7661', NPI: 1112223334, and status 'Submitted - In Review'. It includes a 'VIEW DETAILS >' button and a 'WITHDRAW' button. The review was last updated '< 1 minute ago by Joel Erritt'.



Communicate with Reviewer

Select **View Details** and use the **Comments** function to **communicate with the reviewer** and submit **supporting documentation** for your request.

Important Note: Use the Comments function to communicate with the reviewer about your request instead of contacting the QPP Service Center. You'll receive an email notification if a comment has been added by your reviewer.

Helpful Hint: Sign in regularly to ensure that you're staying current with your targeted review status and communications from your reviewer.

2024 TARGETED REVIEW ID: 7661 [VIEW/ADD COMMENTS](#) | [ACTIVITY LOG](#)

Individual

Submission Information * Required

Individual Details

| Clinician NPI | Clinician's Name | Clinician Type |
|-----------------------------------|------------------|----------------|
| 1112223334 Change | NPI not found | NPI not found |

Status: ☒ Submitted - In Review
☐ Awaiting Documentation

Labels:

COMMENTS(0) [+ ADD NEW](#)

[SAVE & CLOSE](#)

Select **+ Add New** to communicate with the reviewer of your request.

Submit supporting documentation using **Attach Files**.

Add Comment

B I U Normal

Start typing your comment...

ATTACH FILES

CANCEL [SEND](#)



How Approved Targeted Reviews Display in Performance Feedback

View Approved Targeted Review Notification

When you navigate into Performance Feedback, a notification will appear for each participation option that submitted and received an approved targeted review for the 2024 performance year.

Note: If your targeted review is denied, you will not see an indicator or any changes to your final performance feedback.

Two Scoring-55 at ITScoring-55

NPI: 0162474486

[View individual feedback](#)[Download all data](#) ▾

| Final Score Traditional MIPS | Final score [?] Traditional MIPS | Total Payment Adjustment | Payment Adjustment Date |
|---------------------------------|--|-----------------------------|----------------------------|
| 100.00 / 100 | Individual | + 3.00% | Jan. 1, 2026 |

✓ Targeted Review: Approved



A **Targeted Review** for this clinician has been approved. The Final Score, Category Scores, and Payment Adjustment have been updated to reflect this change. Your submission data will stay the same.

Notification of an approved Targeted Review for this individual feedback



Approved Targeted Review Notification – View Old Score

When you navigate into the performance feedback overview, you will have the option to view your original MIPS final score before the targeted review was applied by selecting **View Old Score**. This allows you to see the difference in your original score and the score you received after the targeted review was approved.

The screenshot displays the 'TRADITIONAL MIPS Overview' page. At the top, it shows the provider's name, NPI, TIN, and address. Below this is a yellow notification banner stating 'Targeted Review is Open' with details about the review period and a link to the user guide. A green status bar indicates 'Targeted Review: Approved' with a 'View Old Score' link. A pop-up window titled 'Targeted Review' is open, showing the 'Final score - Traditional' as 100.00 and a 'Payment Adjustment' of +3.00%. The pop-up also lists category scores and a table comparing the 'Old Score' (65.00 out of 100) and 'Old Payment Adjustment' (-1.20%) to the current state.

| Category | Score |
|----------------------------|------------|
| Quality | 55.00 / 55 |
| Improvement Activities | 0.00 / 15 |
| Promoting Interoperability | 0.00 / 30 |
| Cost | -- |
| Complex Patient Bonus | 10 |

| Old Score | Old Payment Adjustment |
|------------------|------------------------|
| 65.00 out of 100 | -1.20% |

Notification of approved Targeted Review.

Select **View Old Score** to see an overview of your original MIPS final score.

This pop up will include your original MIPS final score, performance category scores, and payment adjustment that have been updated.



Frequently Asked Questions

Do I need to submit a targeted review request for each clinician?

In general, you'll complete the targeted review request form at the level at which you (or those on whose behalf you're requesting a targeted review) participated and reported data to the QPP for the 2024 performance year. However, under certain circumstances, you'll request a targeted review at a different level. For example, if you're requesting a targeted review of a clinician's MIPS eligibility or eligibility to receive a final score under the APM Performance Pathway.

Examples:

If you reported traditional MIPS or MVP at the individual level, request an individual targeted review ([application type](#) = individual).

If you reported traditional MIPS or MVP at the group level, request a group targeted review ([application type](#) = group) which will apply to all of the clinicians in the group. You **can't** submit 1 group targeted review on behalf of multiple clinicians who reported individually.

How long do I need to keep documentation regarding my targeted review?

You must retain all documentation associated with your targeted review request for 6 years from the end of the performance year. Therefore, for the 2024 performance year, you must retain your documentation through December 31, 2030.

When can I expect an outcome regarding my request?

We carefully evaluate each request on a case-by-case basis, along with the supporting documentation you provide. The length of time it takes to complete our evaluation will vary depending on the complexity of your request.

We encourage you to sign into the [QPP website](#) regularly to view the status of your targeted review and to stay updated on communications with your reviewer. If you have questions about your request, click **View Details** and communicate with your reviewer via the comments pane.

In addition to monitoring your targeted review on the [QPP website](#), you'll receive emails that confirm we received your targeted review request, notify you about new comments added to your request, and notify you about the outcome of your request.



Help, Resources, and Version History

Where Can You Go for Help?

Contact the Quality Payment Program Service Center by email at QPP@cms.hhs.gov, by creating a [QPP Service Center ticket](#), or by phone at 1-866-288-8292 (Monday through Friday, 8 a.m. - 8 p.m. ET).

- People who are deaf or hard of hearing can dial 711 to be connected to a TRS Communications Assistant.

Visit the [Quality Payment Program website](#) for other [help and support information](#), to learn more about [MIPS](#), and to check out the resources available in the [Quality Payment Program Resource Library](#).

Visit the [Small Practices page](#) of the Quality Payment Program website where you can **sign up for the monthly QPP Small Practices Newsletter** and find resources and information relevant for small practices.



Additional Resources

[The QPP website](#) and [QPP Resource Library](#) house fact sheets, measure specifications, specialty guides, technical guides, user guides, helpful videos, and more.

- [2024 How MIPS Eligibility is Determined](#)
- [2024 Eligibility Determination Periods and Snapshots](#)
- [2024 MIPS Eligibility and Participation User Guide \(PDF, 1MB\)](#)
- [MIPS Overview Quick Start Guide \(PDF, 1MB\)](#)
- [PY 2024 APM Performance Pathway \(APP\) Toolkit \(ZIP, 2MB\)](#)
- [2024 Traditional MIPS Scoring Guide \(PDF, 6MB\)](#)



Version History

If we need to update this document, changes will be identified here.

| DATE | DESCRIPTION |
|------------|-------------------|
| 09/09/2025 | Original Posting. |

