



## CMS Web Interface Support Calls for Medicare Shared Savings Program ACOs Reporting 2024 Quality Data

### Overview

The Centers for Medicare & Medicaid Services (CMS) is hosting a series of Support Calls for Medicare Shared Savings Program Accountable Care Organizations (Shared Savings Program ACOs) that are reporting quality data through the CMS Web Interface for the 2024 performance period. The support calls will highlight important information and updates regarding the reporting of quality data via the CMS Web Interface. Shared Savings Program ACOs can participate in Question and Answer sessions with CMS subject matter experts during the Support Calls.

The CMS Web Interface is a secure, internet-based data submission mechanism. The 2024 performance period is the final year Shared Savings Program ACOs have the option to meet reporting requirements under the Alternative Payment Model (APM) Performance Pathway (APP) through the CMS Web Interface.

The submission period opens on January 2, 2025, and closes on March 31, 2025, at 8 p.m. ET.

### Accessing the CMS Web Interface Support Calls

If you're part of a Shared Savings Program ACO that will be submitting quality data to CMS through the CMS Web Interface and you'd like to join the Support Calls, you must register (**required**) through the links provided below.

You can listen to each Support Call from your computer or phone. Each presentation will be followed by a Question and Answer session where you can ask questions via phone and the questions box. Subject matter experts will address as many questions as time allows.

If you encounter any issues with registration or technical issues with your computer during a Support Call, please send an email to [CMSQualityTeam@ketchum.com](mailto:CMSQualityTeam@ketchum.com) for immediate assistance.

### Bi-Weekly Support Calls – Registration Links

**NOTE:** All bi-weekly Support Calls listed below will be held on **Wednesdays from 1 p.m. - 2:30 p.m. ET.**

- [January 8, 2025](#)
- [January 22, 2025](#)
- [February 5, 2025](#)
- [February 19, 2025](#)

## 2024 CMS Web Interface Measure Specifications

**NOTE:** There were substantive changes to all 10 of the 2024 CMS Web Interface measure specifications. Please ensure you review the [2024 CMS Web Interface Measure Specifications and Supporting Documents for ACOs \(ZIP, 6 MB\)](#) to become familiar with the measure updates and coding changes.

### Need More Information or Assistance?

Contact the Quality Payment Program Service Center by email at [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov), by creating a QPP Service Center ticket, or by phone at 1-866-288-8292 (Monday through Friday, 8 a.m. - 8 p.m. ET).

To receive assistance more quickly, please consider calling during non-peak hours—before 10 a.m. and after 2 p.m. ET.

People who are deaf or hard of hearing can dial 711 to be connected to a Telecommunications Relay Services (TRS) Communications Assistant.