

## 2021 Preliminary Feedback Fact Sheet

### Overview

Preliminary performance feedback on the measures and activities you report is available on the [Quality Payment Program \(QPP\) website](#) as soon as the data is received. When submission closes, your preliminary feedback remains accessible. Since the 2021 submission period closed on March 31, 2022, we've made the following updates to preliminary feedback:

#### In April

- We released Medicare Part B claims measure scores for opt-in eligible clinicians in small practices who opted-in to MIPS.
- We finalized performance category reweighting for groups, virtual groups and Alternative Payment Model (APM) Entities that submitted an extreme and uncontrollable circumstances (EUC) application at the end of the submission period.

#### In May

- We updated quality scores to account for any performance period benchmarks that could be calculated for quality measures without a historical benchmark.
- We released scores for groups, virtual groups and APM Entities that administered the CAHPS for MIPS Survey measure.
- We released scores for the administrative claims quality measures scored under traditional MIPS and the APM Performance Pathway (APP). (Patient-level reports will be released in August.)
- We added "Items & Services" information. The Items and Services section of performance feedback includes information about your patients' healthcare and emergency department use. The purpose of this data is to provide clinicians and groups with additional information on the types of Medicare covered items used by their patients throughout a calendar year. Please note that the Items and Services data is for informational purposes only and doesn't affect MIPS scoring.

### Cost and Performance Feedback

As announced through the QPP listserv on April 25, 2022, we're reweighting the cost performance category to 0% for all MIPS participants due to the impact of COVID-19 on cost measure performance for the 2021 performance period. We won't provide measure-level scoring information on cost measures, but we will provide patient-level reports to individuals, groups and virtual groups on the cost measures for which they met case minimum. Patient-level reports will be released in August.



## When Will Final Performance Feedback Be Available?

We anticipate that final performance feedback, including your final score and MIPS payment adjustment, will be available in August 2022. Until then, your scores could change if we identify any issues that require scoring updates.

**NEW!** Before final performance feedback, we'll introduce a new phase of performance feedback – **Final Score Preview** – which we'll launch in **June**.

Final Score Preview will provide clinicians the opportunity to preview their 2021 final score – which determines their 2023 MIPS payment adjustment – while payment adjustments are calculated. Clinicians are encouraged to preview scores and performance feedback and contact the QPP Service Center with questions or concerns.

We'll announce the Final Score Preview period through the QPP listserv. Sign up for the QPP listserv on the bottom of any page of the [QPP website](#).

## Contact the Quality Payment Program

Contact the Quality Payment Program Service Center at 1-866-288-8292 or by email at: [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) (Monday-Friday 8 a.m.- 8 p.m. ET). Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.

## Version History Table

If we need to update this document, changes will be identified here.

Date	Change Description
05/17/2022	Original posting.