

Quality Payment PROGRAM

2020 Performance Period: CMS Web Interface Support Calls for ACOs, Groups, and Virtual Groups Reporting Quality Data to CMS

The Centers for Medicare & Medicaid Services (CMS) are hosting a series of support calls for Accountable Care Organizations (ACOs), groups, and virtual groups that are reporting data for the quality performance category through the CMS Web Interface for the 2020 performance period.

The CMS Web Interface is a secure, internet-based data submission mechanism for registered groups and virtual groups with 25 or more eligible clinicians, and ACOs participating in the Shared Savings Program and Next Generation ACO Model.

The support calls will highlight important information and updates on reporting quality data, and provide ACOs, groups, and virtual groups with an opportunity to engage in Q&A sessions with CMS subject matter experts.

The submission period opens on January 4, 2021 at 10 a.m. Eastern Standard Time (EST) and closes on March 31, 2021 at 8 p.m. Eastern Daylight Time (EDT).

Accessing the CMS Web Interface Support Calls

If you're part of a group, virtual group or an ACO that will be submitting quality data to CMS through the CMS Web Interface and would like to join the support calls, please register through the links provided below.

You can listen to each support call from your computer or via phone. Each presentation will be followed by a Q&A session where attendees will have an opportunity to ask questions via phone and the support call questions box. Subject matter experts will address as many questions as time allows.

If you encounter any issues with registration or technical issues with your computer during a support call, please send an e-mail to CMSQualityTeam@ketchum.com.

Weekly Support Calls

Please note: All weekly support calls listed below will be held on **Wednesdays from 1 p.m. - 2:30 p.m. EST/ EDT***.

- [January 27, 2021](#)
- [February 10, 2021](#)
- [February 24, 2021](#)
- [March 10, 2021](#)
- [March 24, 2021*](#)

Resources

For questions, contact the Quality Payment Program at 1-866-288-8292, Monday through Friday, 8 a.m. - 8 p.m. EST/EDT or by email at QPP@cms.hhs.gov. Customers who are hearing impaired can dial 711 to be connected to a TRS Communications Assistant.

